# COVID-19 UPDATE

## 2021

### RESERVATIONS

In line with government guidance, our hotel and restaurant are now open. We ask that all guests, both diners and residents, have a reservation before arriving onsite. On arrival, our estate greeter will greet you at the gatehouse. You will be asked to log in on the Track and Trace app or to share your contact details with our team.

Social distancing measures are still in place and all onsite residents are required to wear a mask until seated. Hand sanitising stations are placed at regular points throughout the estate for all guests to use.

For those residents with upcoming bookings, should you have any symptoms or have been recently exposed to someone with COVID-19, it is essential that you isolate and rearrange your reservation for a future date when you have a negative COVID-19 test.

### DINING

Our Coach House restaurant is serving its delicious summer menu, inspired by the garden. The stretch tent we have created will stay in place for diners looking to eat outside and indoor tables are also available.

Indoor dining reservations are available for up to two households. To book please email coachhouse@middletonlodge.co.uk.

The restaurant is open seven days a week, serving breakfast, lunch and dinner. All those dining must have a reservation in place ahead of arrival.

### TEAM

Our team is very much a family and protecting their safety is something we take very seriously. For this reason, each team member carries out an at-home test before arriving onsite and is temperature checked before starting their work.

We also carry out daily onsite testing and have segmented our team into cohorts with spacious working environments and ventilated office spaces for those working indoors.

### WEDDINGS

Couples who have their wedding day planned on the estate will be contacted and responded to by their events planner as expected. Our events team is working extremely hard to give couples any updated guidance and we have implemented outdoor spaces to work within the updated restrictions.

Engaged couples who are looking to view the site for their wedding day can still arrange estate viewings. These are held outside and we ask that masks are worn throughout. To arrange a viewing, please email events@middletonlodge.co.uk.

### GOT A QUESTION?

Should you have any queries, please email, stay@middletonlodge.co.uk or call 01325 377977 to speak to our team.